

# How To Use Bloomz Selwyn School

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## General Information

Parents Website: <https://www.bloomz.net/parents/>

- Includes overview, brief video on features

FAQ: <https://bloomz.desk.com/customer/portal/articles/1655635-teacher-faqs#main>

- Although this FAQ is directed to teachers, it also includes excellent information on the features and functions of Bloomz.

## How can I access Bloomz?

- So many ways! On a PC, Mac or tablet, you can use the Chrome, Internet Explorer 10+, Edge or Safari browsers.
- Download and use the Bloomz app on smartphones, including:
  - Any iPhone with iOS 7 or better (iPhone 5 or newer preferred)
  - Any Android phone with Android 4.1 (nicknamed Jellybean)

## How do I use Bloomz once I am enrolled?

- A step-by-step guide is found at <https://bloomz.desk.com/customer/en/portal/articles/1655632-getting-started-as-a-parent>.
- If you want a detailed video, there is one found at <https://www.youtube.com/watch?v=8UPQjJtysRU>.
  - This video is geared toward schools, but goes through the layout of the site and the features and functions across the platform. It is about 36 minutes in length.

## Is there any difference in using Bloomz on a phone versus a computer or tablet?

- Other than the physical difference of one device versus another, the functionality of Bloomz is the same regardless of device.

## How are parents notified when a teacher posts a message, photo, etc?

- In Bloomz, parents and teachers choose how they want to be notified of new messages. Go to Settings – Email Notifications to change your preferences.
- Options are:
  - The Bloomz app on your smartphone will show a notification for all messages in classes to which you are subscribed.
  - Via text or SMS

- Badges inside the Bloomz app.
- Via email

**What are some of the things we can do with Bloomz?**

- Send classroom updates in real time.
- Translate posts into any of 84 languages!
- Update a parent on their student's latest accomplishment, challenge, anything at all!
- Share photos, videos and have them accessible in the future.
- Attach files, documents to posts, including student work.
- Allow or disable comments to posts. Use read receipts if you like.
- Using the calendar function, coordinate parent-teacher meetings, events, volunteer efforts.
- Connect directly with other parents (each parent can enable or disable this feature)

**What if I have a how-to question or need support with Bloomz?**

- Go to <http://support.bloomz.com> for a comprehensive set of resources, videos, how-tos and the like, or
- Email [support@bloomz.com](mailto:support@bloomz.com) with any questions.
- Class-specific ideas or questions should be directed to your child's teacher.

**Is Bloomz secure?**

- Yes. Bloomz is an invitation-only, private network. Teachers and administrators can edit members, posts and any anomalies that show up.